

MINUTES OF PRE-BID MEETING

12.01.2024

Pre-Bid Meeting was held on 12.01.2024 (Friday) at 10.30 A.M. in conference hall DHA office E1- Block, 18th Floor, Dr SPM Civic Centre, J L N Marg, New Delhi – 110002 by board members with the interested/prospective firms for finalizing outsourcing Laboratory services through provision of collection centres under PPP mode under the chairmanship of Director Hospital Administration, MCD.

The Board members and firms attended the pre-bid meeting as per attendance. Discussion about the terms & conditions of RFP between board members and the representatives of interested firms took place.

The queries/clarifications sent within stipulated time by the three firms on email to the O/o CMO (Project) were taken up one by one in the pre-bid meeting.

Details of the queries/clarifications of the firms is as under:

| S.No. | Name of the Firm | Query raised | Reply/Decision of the Department |
|-------|------------------------------------|--|--|
| 1 | Medimaa Diagnostics | Can the registration of the diagnostic laboratories with such 3rd party Bio-medical waste management agencies be sufficient to fulfill the criteria as desired in the RFP. | YES. However it shall be the sole responsibility of the Laboratory service provider to ensure up-to-date BMW collection from such 3rd party CBWTF operating in the district of the proposed collection centre. |
| | | Many of these 3rd party Bio-medical waste management agencies are not registered in Delhi but in nearby states of Haryana and Uttar Pradesh and hence have registrations with the respective State Pollution Control Boards. Shall this be sufficient to meet the conditions as desired in clause 9.16 of the RFP. | Since the location of all the proposed collection centre lie in Delhi itself, the facility of CBWTF operating in Delhi state is mandatory. However, the 3rd party BMW management agency registration with concerned State Pollution Control Board and the Core/parent Lab shall be sufficient to meet the conditions of RFP. |
| 2 | Eskag Sanjeevani Pvt Ltd. Kolkata. | Whether a bidder can bid for a single cluster. | NO, a bidder is not allowed for selective bidding. |
| | | Page 19: 7.1.3 Earnest Money: Whether EMD amount is irrespective of cluster? If a bidder wishes to apply for single cluster then what will be the EMD amount – please clarify | EMD is Fixed for participation in instant tender and since selective bidding is not allowed in clusters, there is no question of variable EMD. |
| | | Requesting Authority to share the water and electricity till door step of each unit. Also, requesting to provide the DG / UPS to the service provider. We will pay the usage charges on actual. | Request Declined. In case there is failure of electricity or water supply, the ad-hoc or emergency arrangement for the proposed lab collection centre by provision of UPS or Inverter mechanism etc. is to be made exclusively by the Laboratory service provider. |


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| 3 | Pathkind Diagnostics Pvt. Ltd. | What is the Expected turnaround time (TAT) for reports? | The Expected turnaround time (TAT) for reporting is same day through telephonic/App/Website/Email Mode to patients providing the relevant details to the Laboratory in reference to the sampling/collections made in morning time and the Hard copy of reports be made available on very next working day positively. |
| | | Is there any prescribe format of the Report? If yes, kindly share the format. | Model Format with mandatory details is attached herewith. Note: <i>However, additional information can also be added by the Lab as per the relevant test/procedure.</i> |
| | | What is/are the Mode of delivery of report to patient (email/app/message)? | Telephonic/App/Website/Email Mode for digitally sending the report to patient who provides relevant details (E-mail or Mobile Num as the case may be) and in Hard copy Mode on the very next working Day. |
| | | Is there any requirement for storage of reports? | YES. It is Mandatory. Refer RFP (Responsibility of contractor- Point No. 6.7) |
| | | Mandatory discount of 20% on CGHS/AIIMS Delhi rates will be on NABL CGHS rates? | YES. Mandatory minimum discount of 20% is required on NABL- CGHS rates or AIIMS Delhi rates to qualify in Financial Bid. |
| | | The contractor will not charge any money from the BPL card holder patients and unidentified/unknown casualty patient requiring urgent investigation (availing both OPD & IPD services), to the extent of 25% of previous month's cumulative business of patients at the respective centre. Contractor may charge money from such patients beyond 25% limit? | YES. Contractor may charge money from such patients beyond 25% limit. However, if any malpractice is found on review, the Penalty clause at Point no. 11.4 shall be duly exercised by MCD. Note: The production of BPL card is not mandatory in case of unidentified/unknown casualty patient requiring urgent investigation (availing both OPD & IPD services). <u>The recommendation of free test by consulting medical officer shall suffice.</u> |
| | | Can we revise our rates of tests that are not covered in CGHS/AIIMS lists? | The rates of such tests not covered in NABL-CGHS or AIIMS Delhi rate list shall have to match the benchmark rates (i.e. of Dr. Lal Path Labs) w.r.t these tests at all times. |

Note: Wide publicity of the outcome of Pre-Bid meeting through Addendum in respect of Tender ref No.349/DHA/MCD/2023 (Tender ID 2023_NDMC_179260_1) to be uploaded on CPP portal of Govt e-Procurement System.


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MCD

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Laboratory Report

Name/Logo of Lab Service
Provider



(Bar code)

| | | |
|--------------------------------------|----------------|----------------------------|
| Name of Client : _____ | Lab ID : _____ | Age/Gender : _____ |
| Referred By : _____ | | Collection Dt & Tm : _____ |
| Address of Collection Centre : _____ | | Received Dt & Tm : _____ |
| | | Report Dt & Tm : _____ |

| Test Name | Normal | Abnormal | Unit | Biological Ref. Interval |
|-----------|--------|----------|------|--------------------------|
|-----------|--------|----------|------|--------------------------|

Blood Report Format for Reference

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*** End of Report***

A Public Private Partnership (PPP) between Municipal Corporation of Delhi and for providing Laboratory services to public.

Tests Performed by (Name of the Lab service provider) _____ at its NABL Accredited Laboratory at (Address) _____ (Phone: _____ Office Email: _____)