



MUNICIPAL CORPORATION OF DELHI  
OFFICE OF THE EXECUTIVE ENGINEER (EMS) WZ  
ZONAL BUILDING, NEAR SHIVAJI COLLEGE,  
RAJA GARDEN, NEW DELHI-110002  
(Email ID: - [eeemswest@gmail.com](mailto:eeemswest@gmail.com))



No. EE(EMS)/WZ/2026-27/D-184

Date: -19.06.2026

### Expression of Interest (EOI)

Cost of EOI document and security money to be deposited in the form of Demand Draft from any Scheduled/Nationalized Bank in favour of Commissioner, Municipal Corporation of Delhi, payable at Delhi to be submitted at the time of EOI submission proposal.

**NAME OF WORK:-** Empanelment of Agency For Collection, Transportation & Processing of Waste generated by Bulk Waste Generators.

Publishing date	19.06.2026 at 05.00 PM
Documents download and sale start date	19.06.2026 at 05.00 PM
Pre Bid meeting*	03.07.2026 at 04.00 PM
Last Date of Submission/receiving the Tender document (manual EOI proposal)	17.07.2026 at 03.00 PM
Technical Bid opening Date	17.07.2026 at 03.05 PM

\*Any query regarding the RFP shall be emailed two day prior to the date of pre-bid meeting till 04:00 p.m.

#### 1. Scope of Work

The empanelled agencies shall act as authorized waste management and compliance partners for BWGs (as per Rule 6,10) and shall be responsible for:

##### 1. Segregation & Compliance Enforcement

- Establish and ensure 100% segregation at source
- Support BWGs in achieving compliance with MSW Rules 2026
- Monitor and report non-compliance

##### 2. Collection, Handling & Transportation

- Provide segregated waste collection systems
- Ensure safe, covered, and compliant transportation
- Maintain route and service efficiency

##### 3. Decentralized & Scientific Processing

- Facilitate on-site or decentralized processing of wet waste through:
- Composting
- Bio methanation

Ensure channelization of dry waste to:

- Authorized recyclers
- Material Recovery Facilities (MRFs)
- Co-processing units



#### 4. Digital Monitoring & Traceability (Core Requirement)

Implement digital systems for:

- Waste quantity tracking
- Category-wise data recording
- Generator-wise reporting
- Ensure end-to-end traceability from generation to final processing/disposal
- Provide real-time or periodic data access to ULB

#### 5. Circular Economy Integration

Maximize:

- Recycling
- Resource recovery

Minimize:

- Landfill disposal
- Enable linkage with recycling industries and secondary material markets

#### 6. Data Reporting & Compliance Documentation

Submit periodic digital reports on:

- Waste handled
- Processing outcomes
- Disposal pathways
- Maintain records for regulatory audits

#### 7. Awareness & Behavioral Change

- Conduct structured awareness programs for BWGs
- Promote waste reduction, reuse, and segregation practices

8. Submit data to ULB for facilitation in issuing Extended Bulk Waste Generator Responsibility (EBWGR) Certificates (Rule 10) to BWGs as per scheme in sub rule (38) of Rule 39 of SWM Rules 2026. Also pay to ULB cost of certificate as finalized and notified.

## 2. Eligibility Criteria

The empanelment of the agency will be done based on completeness of submissions and other evaluation parameters by the nominated technical committee, details of which are as follows:

- i. The Agency should be registered in India either as a Limited, Private Limited Company, Sole Proprietorship, Partnership, LLP, OPC, or public company. Organizations registered as Trust/Society/NGO can also apply for the empanelment. The Agency must have Waste Management as its core business. The agencies to submit their MOA/AOA document.
- ii. The Agency must have a valid PAN, GSTN certificate, ESIC, and EPF registrations as applicable (signed copy to be submitted).
- iii. The applicant agency should not be blacklisted/ debarred/ terminated of contract by any Government/Government Board/ Corporation Agency/ firm/ Statutory Board/ PSU agency/firm/Non-Government/Private agencies and Funding agencies in the last 05 years. Past/present litigations, disputes, if any
- iv. In respect of any work done earlier for any ULB in any state, if it is under investigation by any agency/Government such agency will not be eligible to participate in this RFP and will be

considered disqualified.

- v. The Agency should have experience of at least 2 years in Collection, Transportation and processing/ Processing of Municipal Solid Waste in the last 5 years with any ULB/BWG of Municipal City (Refer Annexure D).
- vi. Copy of letter of award (3 Nos over the last 5 years) to be submitted along with performance certificate for completed/ongoing works signed by the Authority in charge of ULB/BWG
- vii. The Agency must have provided services for at least 12 months to at least one ULB/BWG whose details are given
- viii. The applicant must have Minimum average annual turnover: ₹10 Lac in the last 3 years and a positive net worth in the last financial year. (Refer Annexure C)

### 3. How to Apply

To facilitate the BWGs of MCD for fulfilling their responsibilities, it is proposed to empanel service providers for the following 5 categories. Interested agencies can choose any of the categories:

**Category 1:** Management of all waste streams - wet, dry, Special Care & Sanitary Waste which includes.

- a) Management of wet waste i.e. providing wet waste processing solutions (In-situ and/or offsite) through composting/bio methanation.

**AND**

- b) Services for collection, transportation, and further processing of Dry and Special Care & Sanitary Waste (In-situ and or offsite).

**Category 2:** Management of wet waste only i.e. providing wet waste processing solutions (In-situ and/or offsite) through composting/bio methanation.

**Category 3:** Management of dry waste only i.e. setup of manual or semi-automatic processing solutions (In-situ and/or offsite) through MRF including services for collection, transportation and processing/ recycling or channelization of dry waste.

**Category 4:** Management of special care waste and sanitary waste. This includes services for collection, transportation and further processing of special care waste and sanitary waste

**Category 5:** Management of Electronic Waste. This includes services for Collection, storage and further processing of e-waste by CPCB/SPCB authorized e- waste dismantlers/recyclers

All agencies empanelled for wet waste processing (Category 1 or 2) can also provide services for horticulture waste management to the BWGs.

  
Executive Engineer (EMS)/WZ  
MUNICIPAL CORPORATION OF DELHI



**MUNICIPAL CORPORATION OF DELHI**

**EXPRESSION OF INTEREST (EOI)**

**Empanelment of Agency For  
Collection, Transportation & Processing of  
Waste generated by  
Bulk Waste Generators**

**EOI Reference No.: EE(EMS)/WZ/2026-27/D-184**

**Dated : 19.06.2026**

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# 1. Instruction to Agencies

#	Parameters	Details
1	EOI Notice Number	EE(EMS)/WZ/2026-27/D-184
2	Date of download of EOI Document	Date: 19.06.2026 Time: 05:00 PM The EOI document is to be downloaded from the MCD website.
3	Contact Details	Office of the Superintendent Engineer DEMS HQ - I Room No. 1908, 19th Floor, Dr. SPM, Civic Centre, JLN Marg, New Delhi- 110002 Email id: <a href="mailto:eeemswest@gmail.com">eeemswest@gmail.com</a> and <a href="mailto:hqdems@gmail.com">hqdems@gmail.com</a> Phone No.: 011-23226955
4	Submission of Pre-Bid Queries by prospective Agencies	Queries can be submitted on or before in by email: <a href="mailto:eeemswest@gmail.com">eeemswest@gmail.com</a> and <a href="mailto:hqdems@gmail.com">hqdems@gmail.com</a> by Date: 01.07.2026
5	Pre Bid Meeting	Date: 03.07.2026 Time: 04:00 PM
6	Pre-Bid Meeting Clarifications by Authority	Date: 10.07.2026 Time: 05:00 PM
7	EOI Proposal Due Date (Manual EOI Proposal Submission)	Date: 17.07.2026 Time: 03:00 PM  EOI submitted beyond the due date and time shall not be accepted by the EOI inviting authority and shall be summarily rejected.
8	EOI Proposal Opening Place (Manual Proposal Opening)	Date: 17.07.2026 Time: 03:05 PM  Office of the Superintendent Engineer DEMS HQ - I Room No. 1908, 19th Floor, Dr. SPM, Civic Centre, JLN Marg, New Delhi- 110002 Email id: <a href="mailto:eeemswest@gmail.com">eeemswest@gmail.com</a> and <a href="mailto:hqdems@gmail.com">hqdems@gmail.com</a> Phone No.: 011-23226955.
9	EOI Validity	150 (One Hundred Fifty Days) from the EOI- Due Date
10	Address: [Place of receipt of physical copy	Office of the Superintendent Engineer DEMS HQ - I Room No. 1908, 19th Floor, Dr. SPM, Civic Centre,

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	Contact: E mail:]	JLN Marg, New Delhi- 110002 Email id: <a href="mailto:eeemswest@gmail.com">eeemswest@gmail.com</a> and <a href="mailto:hqdemsgmail.com">hqdemsgmail.com</a> Phone No.: 011-23226955
11	Response Proposal	All pages of the response proposal to be signed by Authorized signatory of the participating organization.
12	Cost of EOI Document	The cost of EOI document is INR2500 (Rupees Twenty Five Hundred Only) which is non – refundable and shall be paid through Demand Draft in favor of the Commissioner, Municipal Corporation of Delhi, payable at Delhi to be submitted at the time of EOI Proposalsubmission
13	Security Deposit	Security of Rs. 20,000/- in form of demand draft from any Scheduled/Nationalized Bank in India drawn in favor of the Commissioner, Municipal Corporation of Delhi and payable at Delhi, India to be submitted at the time of EOI Proposal submission and the validity period of the demand draft should be of 150 (One Hundred Fifty Days)
13	Evaluation & Shortlisting of consultants	The response proposal would be scrutinized and shortlisted by the technical committee appointed by the MCD & the empaneled vendors will be intimated by the MCD.

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## 2. Background of the Project

Delhi is located in the northern part of India and serves as the capital of the country. The Municipal Corporation of Delhi (MCD) is responsible for the waste management in Delhi. MCD is having a population of approx. 2.26 Crore (Current Population) with an area of 1366.89 sq km which is 94.27% of total area of Delhi. There are 250 wards divided in 12 administrative zones with around 60 Lakhs households. The total waste generation in MCD is 13,500 TPD.

The Municipal Corporation of Delhi (MCD) is responsible for the collection and transportation of this municipal waste. Currently, MCD has four no. of WTE plants of 6550 TPD capacity which are processing mixed waste and RDF and one CBG plant of 100 TPD capacity at Ghoga Dairy for wet waste processing. In addition to this, there are 231 nos. of local composting units and 155 nos. of manual/ semi-automatic MRFs for promoting decentralized waste management. For future waste processing, MCD has proposed 2 new WTE plants of 5000 TPD capacity, expansion of 2 existing WTE plants by 1000 TPD capacity each and setup of 2 Bio-CNG/ CBG plants of 300 TPD capacity and 350 TPD capacity respectively.

In accordance with the Solid Waste Management Rules 2026, all the Bulk waste generators, are required to register themselves with the concerned local body through the centralised online portal, ensure segregation of waste at source by the generators as prescribed in these rules, handover Recyclable Materials to either the authorised Waste Pickers or the Authorized Recyclers. The biodegradable waste shall be processed, treated and disposed off through composting or bio-Methanation within the premises. The residual waste shall be given to the waste collectors or agency as directed by the local body. The new rules also introduce Extended Bulk Waste Generator Responsibility (EBWGR), wherein the BWGs are required to obtain an EBWGR certificate from the Urban Local Bodies where on-site processing is not feasible.

It has been noticed that currently Bulk Waste Generators (BWGs) in the city lack sufficient in-house expertise to effectively manage waste conversion. This limitation has resulted in inefficient waste management and a rise in waste disposal at designated dumping sites within the city

In response to this challenge, MCD has formulated a strategy to enlist the services of waste management-related solution providers (refer as "Agency/ Agencies") through an empanelment process. MCD is hereby initiating an Expression of Interest (EOI) to empanel agencies for the efficient management of waste generated by Bulk Waste Generators within the Jurisdiction of Municipal Corporation of Delhi. Agencies meeting the stipulated eligibility criteria will be considered for empanelment with MCD. The finalized list of empaneled vendors will be readily available to Bulk Waste Generators, ensuring easy access to the approved service providers and allowing them to directly avail waste management services from these empaneled agencies.

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### 3. Introduction

The Solid Waste Management Rules, 2026, notified by the Government of India, mandate a transition from conventional waste collection practices to a circular, data-driven, and accountable waste management system, with clearly defined responsibilities for waste generators, service providers, and Urban Local Bodies (ULBs)

The Solid Waste Management Rules 2026 covers the entities, if they satisfy at least one of the following criteria; (i) buildings with floor area of 20,000 sq.m. or above; or (ii) water consumption of 40000 litres per day; or (iii) solid waste generation of 100 kg per day, namely:

#### 1) Residential Societies

#### 2) Institutional users including buildings occupied by the

- i. Central Government departments or undertakings, State government departments or undertakings;
- ii. Local bodies;
- iii. Public sector undertakings or private companies;
- iv. Schools, colleges, universities, other educational institutions; and Community places or like

#### 3) Commercial users including

- i. commercial establishments including railways, bus stations or depots, airports, ports;
- ii. industrial units and industrial areas;
- iii. malls, multiplexes;
- iv. hotels;
- v. hospitals, nursing homes;
- vi. hostels;
- vii. wholesale markets, including "Mandis", for agricultural and
- viii. horticultural produce, fish and meat;
- ix. Stadium, sports complexes;
- x. Community halls, convention halls, auditorium;
- xi. Marriage or banquet halls;
- xii. conference centres, Expo centres, exhibition areas; and
- xiii. tourist spots.

Under Rule 5 (2) of the said Rules, all gated communities and institutions with more than 5,000 sq.m. area and all resident welfare associations, market associations, hotels, restaurants, shall, within one year from the date of notification of SWM Rules 2026 in the Official Gazette and in partnership with the local body, ensure segregation of waste at source by the generators as prescribed in these rules, facilitate collection of segregated waste in separate streams, handover recyclable material to either the authorised waste pickers or the authorised recyclers. The bio-degradable waste shall be processed, treated and disposed of through composting or bio-methanation within the

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premises as far as possible. The residual waste shall be given to the waste collectors or agency as directed by the local body

Under the Rules(6) of the said Rules, BWGs must ensure segregation of waste at source, undertake on-site processing of biodegradable waste through composting, bio-methanation or other approved decentralized technologies, submit annual returns as prescribed, and make arrangements for the collection and handing over of dry waste, sanitary waste and other special care waste to the local body or an agency authorized by it. The introduction of Extended Bulk Waste Generator Responsibility (EBWGR), wherein, BWGs are required to process wet waste on-site as far as possible or obtain an EBWGR certificate from the Urban Local Bodies where on-site processing is not feasible. The rules also provide for the development of a Centralized Online Portal to track all stages of solid waste management, including waste generation, collection, transportation, processing and disposal, as well as biomining and bioremediation of legacy waste dump sites. Registration and authorization of waste processing facilities with local bodies and State Pollution Control Boards or Pollution Control Committees shall be carried out online through the portal developed by the CPCB. Submission of reports by solid waste processing facilities shall also be undertaken online through the portal, replacing multi-step physical reporting. The rules mandate audits of all waste processing facilities. Audit reports are required to be uploaded on the centralized online portal. The Rules also emphasize on strict 'polluter pays' principles, and a centralized digital tracking portal for waste management

S.No.	Provision	Description
1	Registration of Bulk Waste Generators	All the Bulk waste generators, are required to register themselves with the concerned local body through the centralised online portal
2	Generation of EBWGR Certificate	Only the Local Body is mandated to generate the Extended Bulk Waste Generator Responsibility (EBWGR) Certificate on the centralized online portal for fulfilment of obligations of Bulk Waste Generators as per the scheme under Rule 39(38).
3	Registration of Local Body	The Local Body must register on the centralized online portal before generating EBWGR certificates for solid waste collected from Bulk Waste Generators and sent to registered waste processing facilities or recyclers.
4	Formula for Certificate Estimation	EBWGR Certificates (kg) = Quantity of solid waste collected, transported, and sent to registered processors or recyclers by the Local Body (kg).
5	Wet Waste	EBWGR certificates for wet waste shall be generated

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	Certification Condition	only after the registered wet waste treatment or processing facility submits a report confirming the quantity received and processed on the centralised portal.
6	Record of Transactions	All transactions related to EBWGR certificates must be recorded and submitted by the Local Body, authorized third party, or concessionaire on the centralized online portal during annual return filing.
7	Validity of Certificates	EBWGR certificates generated in a particular year shall remain valid for a period of three years for meeting the obligations of Bulk Waste Generators.
8	Cost Determination	The cost of EBWGR certificates to be charged by the Local Body shall be finalized as per guidelines issued by CPCB in consultation with the Ministry of Housing and Urban Affairs and Department of Drinking Water and Sanitation.
9	Collection of Cost	The Local Body shall collect the cost of EBWGR certificates from Bulk Waste Generators for fulfilling their EBWGR obligations.
10	Utilization and Sharing of Cost	The cost collected shall be shared with concessionaires or authorized third parties and the State Pollution Control Board and may be utilized for development and maintenance of solid waste collection, transportation, processing infrastructure, or audit of concessionaires as per CPCB guidelines.
11	Non-Compliance	In case of non-compliance by the obligated entity, Environmental Compensation shall be levied.

However, it has been noticed that currently, BWGs in the city lack adequate in-house technical expertise and required infrastructure. To support the BWGs, Municipal Corporation of Delhi (MCD) is inviting EoI to empanel agencies for the efficient management of waste generated by Bulk Waste Generators within the Jurisdiction of Municipal Corporation of Delhi. Agencies meeting the stipulated eligibility criteria will be considered for empanelment with MCD.

MCD has the right to change/modify the process of / requirement or eligibility for empanelment as service provider, at its discretion. MCD can cancel/terminate the empanelment of any or all service providers at any time at its sole discretion if the performance of the agency found unsatisfactory, with a one month notice period.

MCD does not guarantee any work will be allocated to the empaneled service providers. It shall be the sole decision of the BWGs / citizens/communities to choose their service provider. It is important to note that MCD does not bear any financial or legal or dispute resolution responsibility in relation to engagement between the BWGs and any

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Empaneled service provider.

To facilitate the BWGs of MCD for fulfilling their responsibilities, it is proposed to empanel service providers for the following 5 categories. Interested agencies can choose any of the categories:

**Category 1:** Management of all waste streams - wet, dry, Special Care & Sanitary Waste which includes.

a) Management of wet waste i.e. providing wet waste processing solutions (In-situ and/or offsite) through composting/bio methanation.

**AND**

b) Services for collection, transportation, and further processing of Dry and Special Care & Sanitary Waste (In-situ and or offsite).

**Category 2:** Management of wet waste only i.e. providing wet waste processing solutions (In-situ and/or offsite) through composting/bio methanation.

**Category 3:** Management of dry waste only i.e. setup of manual or semi-automatic processing solutions (In-situ and/or offsite) through MRF including services for collection, transportation and processing/ recycling or channelization of dry waste.

**Category 4:** Management of special care waste and sanitary waste. This includes services for collection, transportation and further processing of special care waste and sanitary waste

**Category 5:** Management of Electronic Waste. This includes services for Collection, storage and further processing of e-waste by CPCB/SPCB authorized e- waste dismantlers/recyclers

All agencies empaneled for wet waste processing (Category 1 or 2) can also provide services for horticulture waste management to the BWGs.

#### 4) Amendment to the EOI

- i. At any time prior to the deadline for submission of EOI Proposal, the MCD may, for any reason, whether at its own initiative or in response to clarifications requested by a Agencies, modify the EOI by the issuance of Addenda/Addendum;
- ii. Any Addendum thus issued shall be uploaded on MCD website; and
- iii. In order to afford the Agencies a reasonable time for taking an Addendum into account, or for any other reason, the Authority may, at its own discretion, extend the EOI Due Date suitably

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## 5) Language of EOI Proposal

The EOI Proposal and all related correspondence and documents in relation to the EOI Process shall be in English language. Supporting documents and printed literature furnished by the Agency with the EOI Proposal may be in any other language provided that they are accompanied by translations of all the pertinent passages in the English language, duly authenticated and certified by the Agency. Supporting materials, which are not translated into English, may not be considered, for the purpose of interpretation and evaluation of the EOI Proposal, the English language translation shall prevail. All financial figures quoted as project experience shall be in Indian Rupees.

## 6) Cost of EOI

The Agency shall bear all costs associated with the preparation and submission of the EOI Proposal, including cost of presentation for the purposes of clarification of the EOI Proposal, the preparation or execution of any benchmark demonstrations, simulation or laboratory service or for any work performed prior to the execution of a formal contract if so desired by the Agency. For any reason or in any case, MCD will not take responsibility or liability for these costs. All materials submitted becomes the property of MCD and may be returned at its sole discretion.

## 7) Agency Type

Any Agency in India with the relevant qualifications can submit responsive proposal for this EOI. Joint ventures/ Consortiums of not more than 3 members are allowed for this EOI.

## 8) Pre-bid Meeting

A Pre-bid meeting of the interested Agencies shall be convened at the designated date, time and place. During the course of Pre-bid meeting, the Agencies will be free to seek clarifications and make suggestions for consideration of the Authority. The Authority shall endeavor to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive EOI selection Process

## 9) Clarifications of Pre-Bid Queries

- i. Agencies requiring any clarification on the EOI may notify the Authority in writing only through e-mail to the address provided under Instruction to Agencies. They should send in their queries before the Pre-Bid Meeting Date as specified in key dates. The Authority shall endeavor to respond to the queries before the date specified in the schedule of EOI Process contained in Key Dates in recital. The Authority shall endeavor to respond to the queries within the period specified therein and upload the responses on the website

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- ii. However, the Authority reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Article shall be taken or read as compelling or requiring the Authority to respond to any question or to provide any clarification.
- iii. The Authority may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Agencies. All clarifications and interpretations issued by the Authority shall be deemed to be part of the EOI Documents. Verbal clarifications and information given by Authority or its employees or representatives shall not in any way or manner be binding on the Authority

10) Submission of EOI Proposal

Agencies are solely responsible for timely submission of their EOI Proposals in hard copy in the format given in Annexures-A, B, C, D as per timelines and details given in the Section 1 of this EOI.

The Authority may extend the deadline for submission of EOI Proposal by issuing an amendment, in which case all rights and obligations of the Authority and the Agencies previously subject to the original deadline will then be subject to the new deadline.

The EOI Proposal shall be typed and shall be signed by the Agency or persons duly authorized to sign the EOI Proposal response proposal to the Contract.

- i. The Agency should examine all Instructions, Scope of Work, Terms and Conditions as given in the EOI document.
- ii. The EOI Proposal shall contain no inter lineation's, erasures, overwriting except as necessary to correct errors made by the Agency, in which case, such corrections shall be attested with full signature of the Agency or Authorized Signatory of the Agency.
- iii. The supporting documents and other documents as given in the Eligibility Criteria shall be submitted in the EOI Proposal document. The EOI Proposal shall not contain any indications of the Price whether directly or indirectly otherwise the EOI Proposal will be summarily rejected.
- iv. The EOI Proposal shall be bound, signed on all pages and sealed in a single cover. The cover shall be bearing the EOI Proposal Reference details, EOI inviting Authority' details & address, Agency Organization Name & address. The cover shall be sealed completely devoid any loose / breakages in the cover.

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## 11) Opening of EOI Proposal

EOI Proposals shall be opened in presence of Agency's representatives (if they are present, else it will be opened in presence of the other representatives, officials present). The EOI Proposal shall be opened at the address mentioned above in Section - 1 of this EOI.

MCD will open all EOI Proposals as per schedule mentioned in this section 1. If all documents mentioned in each part of proposal are not found, then EOI Proposal will be summarily rejected. The Agency's representative willing to attend the opening of the EOI Proposals shall bring authorization letter. The Agency's representative shall sign an attendance register.

## 12) Check List of EOI Proposal Submission

The EOI Proposals from prospective Agencies should include following documentation:

1. BWG empanelment Form as per format prescribed in Annexure - A of this EOI
2. Compliance Matrix with respect to the Qualifying Criteria & Supporting Documents required
  - Organizational Profile at Annexure - B
  - Organization's Financial Details at Annexure - C
  - Organization's Experience at Annexure - D

## 13) Evaluation process

All the response proposals submitted for this EOI Proposal would be evaluated as per the Evaluation Criteria and other terms & conditions mentioned in the EOI. The evaluation committee shall scrutinize the received responsive EOI Proposals for this EOI and shortlist among the top qualified agencies for acceptance or rejection of empanelment of the respective agency. The empaneled agencies shall be duly informed & list of empaneled vendors shall be available with MCD for public consumption.

As part of evaluation, the agencies shall be asked to make a technical presentation of their credentials, process followed, etc. at place of the EOI Inviting Authority. During the presentation, the EOI evaluation committee may seek necessary queries from the Agency. Based on the clarifications provided by the agencies the technical committee would take the final decision on compliance of the agency for empanelment. If required, the EOI Evaluation Committee or its designated representatives shall visit the sites of the agency for necessary inspections. The agency shall extend all necessary support during any such on-site inspections / visits paid by the MCD representatives.

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Post comprehensive evaluation of the agencies, the MCD would scrutinize list of agencies who meet the required pre-requisites for empanelment by MCD for the specified service. After the evaluation, MCD will issue Permission Letter for empanelment of the selected agencies. The list of empaneled agencies and their contact details would be published in the Municipality official website so that the Bulk Generators in the city can access the portal and be aware of list of such empaneled service providers and directly avail the services

#### 14) Publishing of Empaneled List of Agencies

- i. EOI Proposal submitted by the agencies would be evaluated and accordingly, successful Agencies shall be empaneled. The list of empaneled agencies shall be suitably publicized for information of the BWGs and other stakeholders. The same shall be prominently displayed on Dashboard proposed to be created for Solid Waste Management on MCD online Portal.
- ii. The empanelment of the Agencies shall be a rolling process, where the application received shall be periodically considered and duly notified

#### 15) Eligibility Criteria

The empanelment of the agency will be done based on completeness of submissions and other evaluation parameters by the nominated technical committee, details of which are as follows:

- i. The Agency should be registered in India either as a Limited, Private Limited Company, Sole Proprietorship, Partnership, LLP, OPC, or public company. Organizations registered as Trust/Society/NGO can also apply for the empanelment. The Agency must have Waste Management as its core business. The agencies to submit their MOA/AOA document.
- ii. The Agency must have a valid PAN, GSTN certificate, ESIC, and EPF registrations as applicable (signed copy to be submitted).
- iii. The applicant agency should not be blacklisted/ debarred/ terminated of contract by any Government/Government Board/ Corporation Agency/ firm/ Statutory Board/ PSU agency/firm/Non-Government/Private agencies and Funding agencies in the last 05 years. Past/present litigations, disputes, if any
- iv. In respect of any work done earlier for any ULB in any state, if it is under investigation by any agency/Government such agency will not be eligible to participate in this RFP and will be considered disqualified.
- v. The Agency should have experience of at least 2 years in Collection,

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Transportation and processing/ Processing of Municipal Solid Waste in the last 5 years with any ULB/BWG of Municipal City (Refer Annexure D).

- vi. Copy of letter of award (3 Nos over the last 5 years) to be submitted along with performance certificate for completed/ongoing works signed by the Authority in charge of ULB/BWG
- vii. The Agency must have provided services for at least 12 months to at least one ULB/BWG whose details are given
- viii. The applicant must have Minimum average annual turnover: ₹10 Lac in the last 3 years and a positive net worth in the last financial year. (Refer Annexure C)

## 16) Scope of Work

The empaneled agencies shall act as authorized waste management and compliance partners for BWGs (as per Rule 6,10) and shall be responsible for:

### 1. Segregation & Compliance Enforcement

- Establish and ensure 100% segregation at source
- Support BWGs in achieving compliance with MSW Rules 2026
- Monitor and report non-compliance

### 2. Collection, Handling & Transportation

- Provide segregated waste collection systems
- Ensure safe, covered, and compliant transportation
- Maintain route and service efficiency

### 3. Decentralized & Scientific Processing

- Facilitate on-site or decentralized processing of wet waste through:
  - Composting
  - Bio methanation

### Ensure channelization of dry waste to:

- Authorized recyclers
- Material Recovery Facilities (MRFs)
- Co-processing units

### 4. Digital Monitoring & Traceability (Core Requirement)

#### Implement digital systems for:

- Waste quantity tracking
- Category-wise data recording
- Generator-wise reporting

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- Ensure end-to-end traceability from generation to final processing/disposal
- Provide real-time or periodic data access to ULB

#### 5. Circular Economy Integration

##### Maximize:

- Recycling
- Resource recovery

##### Minimize:

- Landfill disposal
- Enable linkage with recycling industries and secondary material markets

#### 6. Data Reporting & Compliance Documentation

##### Submit periodic digital reports on:

- Waste handled
- Processing outcomes
- Disposal pathways
- Maintain records for regulatory audits

#### 7. Awareness & Behavioral Change

- Conduct structured awareness programs for BWGs
- Promote waste reduction, reuse, and segregation practices

8. Submit data to ULB for facilitation in issuing Extended Bulk Waste Generator Responsibility (EBWGR) Certificates (Rule 10) to BWGs as per scheme in sub rule (38) of Rule 39 of SWM Rules 2026. Also pay to ULB cost of certificate as finalized and notified.

### 17) Terms and Condition

The following are other broad contour of the scope of work envisaged for empaneled vendors to provide service to Bulk Waste Generators in the City

1. The Agency shall be liable to make compliance with the different provisions for daily collection, segregation, transportation, processing and disposal of Municipal Solid Waste separately as per Solid Waste Management Rules, 2026, Bye-Laws framed by Municipal Corporation, guidelines/directions issued by Ministry of Home and Urban Affairs (MoHUA), Government of India, Central Public Health & Environmental Engineering Organization (CPHEEO), Central Pollution Control Board (CPCB), State Pollution Control Board (SPCB) and their amendments made in these from time to time. In this regard, if any permission/NOC is required from any government Department/Board/Agency, the same may be taken by the

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applicant (Agency) at its own level

2. The Agency shall enter into a written agreement with the BWG to whom it must provide services, in which the responsibilities of the Agency and BWG have been clearly determined for the safe collection/management/disposal of the waste. A copy of the agreement shall be submitted to the MCD.
3. The Agreement between the Agency and the BWG; shall be executed by the Agency entirely. The Agreement cannot be used by the Agency or BWG for any official or non-official action against MCD.
4. Agency should submit their Work Plan Methodology for carrying out solid waste management of Bulk Waste Generators as per SWM Rules 2026 and SWM Byelaws 2017.
5. The Agency should deposit security amount of Rs. 50,000/- in form of demand draft from any Scheduled/Nationalized Bank in India drawn in favor of the Commissioner, Municipal Corporation of Delhi and payable at Delhi, India to be submitted at the time of EOI Proposal submission
6. MCD will not be involved in any legal matter between the Agency and the BWG.
7. The Selected Agency shall assess the characteristics of the waste generated at the respective site of the Bulk Waste Generator (BWG)
8. The Selected Agency shall arrange for the transportation of collected waste streams (as per the Category approved) from the bulk waste generators' premises to the authorized and designated processing or recycling facilities with evidence.
9. The Agency will ensure that the waste treatment facilities comply with environmental regulations and have the necessary approvals from respective government departments (such as CPCB/SPCB/SBM etc.), as and if required.
10. Agency shall ensure Door-to-Door collection of applicable waste streams from the premises (only segregated waste to be collected) with the support of BWG or BWG will ensure in-house door-to-door collection.
11. Transportation of waste shall be done in properly compartmentalized vehicles to ensure dry, wet, special care waste and sanitary waste remains segregated. Transportation must be done in covered vehicles, and no waste should be seen flying, leaking, or littering during transportation. The vehicles used for transportation should be GPS enabled and declared to MCD.

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12. To enable smooth services to BWGs, MCD may provide support to the Agency to get permission to run their GPS enabled vehicles without 'no entry restrictions'.
13. Agency should have CCTV recording of all activities at BWG sites as well as processing facilities with recording storage of 30 days. Undertaking should be submitted at Agency in Municipal Corporation of Delhi. The same can be checked by MCD at any time, failure to provide the same will led to blacklisting/ cancellation of empanelment and/or fine.
14. Agency shall register itself in the online module of MCD wherein the vendor shall update their consent to continue the service as part of empanelment at the end of every 1 year or any period specified by the authority for the respective Agency. In case any vendor who fail to update the status, shall be automatically removed from empanelment. Once removed such vendors shall need to reapply afresh in the online platform and once again the Agency would be subjected to scrutiny and post compliance on the scrutiny the Agency shall be brought back into the empanelment list. The Agency shall also submit monthly progress report on the online registration platform of MCD
15. Agency shall install 01 weigh bridge each at the processing facilities for maintaining daily record on real time monitoring basis to be furnished in MIS which will be linked to the online registration platform of MCD
16. Agency shall deploy the waste pickers for ensuring segregation of waste as far as possible.
17. Agency will ensure the provision of Health Insurance, EPF/ESI in respect of all workers working under its ambit.
18. The agency shall ensure further sorting of the dry waste and sending it to the authorized seller/ recyclers. The prescribed certificate for compliance as per PWM Rule-2016 & its amendments thereafter from the recyclers/ sellers shall be obtained by the agency and submitted to MCD along with the monthly report).
19. Agency must segregate e-waste from the collected waste and send it to the authorized e-waste recyclers of MCD as per E-Waste Management Rules 2022 as amended from time to time.
20. Inert and reject waste shall be dropped off at the secondary collection centre by the agency for disposal by MCD. Inert and reject waste should not be beyond 10% of the total waste processed by the agency, in case if it exceeds the agency shall pay the charge of INR 1/ Kg for the additional waste.
21. Agency will ensure composting/ bio methanation of wet waste at the space

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provided by the concerned RWA/ Society/ Bulk Waste Generator or at a decentralized processing unit.

22. In case the agency converts Wet-Waste to Biogas/ Bio-CNG, all necessary compliances as per different government agencies and SWM Rules 2026 must be met. The sole responsibility of statutory compliance lies with the Agency.
23. No Bio-medical waste and construction and demolition waste are to be collected.
24. No dead animals are to be collected.
25. If anyone is using plastic below 120 microns, the same to be reported to MCD for further action.
26. The agency and BWG both will ensure compliance to the guidelines of Solid Waste Management Rule 2026, as well as any order issued by the Hon'ble National Green Tribunal (NGT), Central Pollution Control Board or State Pollution Control Board from time to time.
  - i. MCD shall not be liable for claims, damages, liabilities, cost penalties etc. from or by any Government Authority, including CPCB and DPCC and third party for damages to the environment or any acts, omissions, default, or negligence by Agency/BWG that damages the environment and
  - ii. Resulting from accidents at work, Occupational Diseases, and contingencies etc. that may arise at or around the site.
27. The necessary arrangement required for the installation of any machinery equipment/ electric connection/ water connection/ space for installation is to be decided mutually by the BWG and Agency. If there is space constraint, the Agency may develop its own decentralized units/Composting centre to provide services.
28. If the agency does not start the work within a period of -60 days after signing the contract with a BWG, then a show cause notice will be issued to the agency, whose satisfactory reply will have to be given to BWG/MCD within 10 days. If this does not happen, then the empanelment of that agency can be cancelled.
29. Payments for collection, transportation, processing and installation of the plant and machinery will be made directly by the BWG to the Agency. MCD will not be held responsible for any non- payment issue.
30. The Agency shall maintain records of waste collection, waste processing, plant operations, maintenance activities, and performance data and prepare monthly reports as per the format given by MCD. This data shall be shared with MCD when asked. In addition, as and when the Online Registration Portal of MCD is

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operational, all information must to uploaded on the portal on a weekly /daily basis or as specified by MCD.

31. The Agency shall inform MCD of any signing of the contract with BWG within the period of 7 working days.
32. Selected agency shall ensure to start least 5 projects within 60 days of receiving/confirmation of the empanelment from MCD. The agency must ensure that within the period of 180 days after selection, the number of agreements with the BWGs should not be less than 50, failing those, the empanelment can be cancelled by MCD. To ensure the number of agreements with BWGs, MCD will support/ interact/ penalize non-complaint BWGs.
33. In case of littering or burning of waste etc., statutory action or penalty or both can be imposed by the Municipal Corporation of Delhi on the BWG, and the Agency involved as per rules.
34. The empaneled agencies will prioritize the adoption of Zero Waste Practices, aiming to minimize waste generation and maximize recycling and resource recovery.
35. Agency cannot exit from the empanelment without 30 days prior notices to Municipal Corporation of Delhi.
36. Agency shall file periodic returns to the Municipality with respect to its operations as per directions and format issued by Municipality from time to time.
37. If the Agency wants to apply for more than one category of services, in that case also, a single application shall be applied mentioning all the categories of services and all necessary documents shall be attached category-wise

## 18) Charges Payable

As per Rule 6 (e) of SWM Rules 2026, the calculation for Extended Bulk Waste Generator Responsibility obligation for total solid waste generated by bulk waste generator shall be estimated based upon norms issued by Central Pollution Control Board in consultation with Ministry of Housing and Urban Affairs and Department of Drinking Water and Sanitation from time to time"

The same shall be duly notified by the Corporation.

## 19) Penalties

S.	Violation / Non-	Description / Trigger	Penalty Amount / Action
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No.	Compliance	Condition	
1	Overcharging to BWGs	Charging beyond approved rates	Penalty = 5 times the excess amount charged
2	Uncovered waste transport vehicles	Use of vehicles without permanent fabricated covering	₹1,000 per vehicle per day
3	Unauthorized waste disposal	Disposal at non-designated sites	5× quoted rate × quantity (kg) disposed
4	Delay in complaint resolution	Complaints not resolved within 3 hours	₹500 per complaint
5	Littering during transportation	Waste spillage during transit	₹1,000 per instance per day
6	Burning of waste	Any burning of garbage by agency/ safaikaramchari	₹5,000 per instance per day or as per NGT norms
7	Workers without PPE/uniform	Sanitation staff not wearing mandated PPE	₹500 per worker per day
8	Non-processing of daily waste	Failure to process collected waste on the same day	₹5,000 per day
9	Mixing C&D waste with MSW	Construction & demolition waste mixed with municipal waste	1.5× quoted rate × quantity (per ton)
10	Excess inert/reject waste (>10%)	Reject waste exceeding permissible limit	₹1 per kg for excess quantity
11	Failure to start operations	Work not started within 60 days of agreement	Show cause notice → possible empanelment cancellation
12	Failure to meet project targets	Less than 5 projects in 60 days or 50 BWG tie-ups in 180 days	Empanelment cancellation
13	CCTV non-compliance	Absence of 30-day recording or refusal to provide data	Fine + possible blacklisting / cancellation
14	Regulatory non-compliance	Violation of SWM Rules 2026 / CPCB / SPCB norms	Environmental compensation / statutory penalties
15	Littering / burning (general clause)	Any violation impacting environment	Penalty + statutory action by MCD

## 20) Other Conditions:

- i. All the Agencies, for submitting EOI Proposal shall treat the content of this document as private and confidential.
- ii. The Agency shall be responsible for the successful implementation of project.
- iii. It may be noted that the Agency cannot sub-contract any part of the work without prior written approval of the MCD. However, even if the work is sub- contracted, the sole responsibility of completing it on-time and to the satisfaction of the MCD/ BWG shall lie with the Agency. The Agency shall be held responsible for any

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delay/error/non-compliance etc. of its sub-contracted vendor.

- iv. The details of the sub-contracting agreements (if any) between both the parties must be submitted to the MCD.

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Annexure A: BWG empanelment Form

To,

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Subject:

Dear Sir:

I, the undersigned, offer to provide the services for Bulk Waste Generators waste management in accordance with your EOI dated\_\_\_\_. We are hereby submitting this letter of interest, which includes the Technical Proposal showcasing our capabilities in the category for which we are applying. The category that we would like to apply are

**Category 1:**Management of all waste streams for BWG (Wet,Special care Waste and Sanitary Waste)

**Category 2:**Management of only Wet waste.

**Category 3:**Management of only Dry waste.

**Category 4:** Management of special care waste and sanitary waste

**Category 5:**Management of E-waste

**Category 1 or 2** can also provide services for horticulture waste management to the BWGs

We hereby declare that all the information and statements made in this Proposal are true and accept that any misinterpretation contained in it may lead to our disqualification.

We are willing to submit any other documents which are required to get us empaneled to provide services in the above chosen category.

We undertake, if our Proposal is accepted, to initiate the services related to the assignment not later than the date indicated in the Notice to Proceed.

We understand that you are not bound to accept any proposal you receive.

Place:

Date:

Agency's Company Seal:

Signature of Agency or person duly authorized

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## Annexure B: – Organization's Background or Details

[Providethedetailsofyourorganizationintheformatbelow]

1	Name of Company:	
2	Complete Address of Company: i) Address with Pin Code ii) Telephone / Mobile No. iii) E- Mail Address iv) Website	
3	CompanyRegistrationType (PrivateLimitedCompany,SoleProprietorship, Partnership,LLP,Trust,Societyetc.) <i>[Attachregistrationcertificate,ifapplicable]</i>	
4	YearofRegistration	
5	YearofStartofOperations	
6	I. PAN No II. GSTRegistration (PleaseattachtheGSTINCertificate,ifNAplease mention the reason)	
7	PFRegistration (PleaseattachthePFRegistrationCertificate,ifNA pleasemention thereason)	
8	ESICRegistration (PleaseattachtheESICRegistrationCertificate,ifNA pleasemention thereason)	
9	AnyOtherCertificates/Registrations (ByMSME,StatePCB,CPCBetc.) <i>[Attachregistrationcertificate,ifapplicable]</i>	
10	TypeofBusiness (Serviceprovider/ Technologyprovider/drywaste solutionprovider/wetwastesolutionprovideretc.)	
11	City/RegionofBusiness	
12	Main Line of Business of Company in last Five years	
13	BriefDescriptionofOrganization	
14	BriefDescriptionofTechnology(Composting,Biogas,MRF etc.)	
15	Name, Designation, Address, Phone No, E - Mail Address of Authorized signatory of the Organization	

Contact Details of official of the intending Agency, as authorized signatory for the EoI

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Details	Primary Contact	Secondary Contact
Name		
Title		
Company Address		
Phone		
Mobile		
Fax		
E-mail		

Place:

Date:

Agency's Company Seal:

Signature of Agency or person duly authorized

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## Annexure C – Organization's Financial Details

(To be submitted by the responding Organization Statutory Auditor)

Sl. No	Details	Audited Current Year (Y)	Audited Previous Year (Y-1)	Audited Year Before Year (Y-2)	Average for 3 years
1	Net worth (INR)				
2	Turnover from Services (INR)				

### Certificate From the Statutory Auditor

This is to certify that ..... (Name of applicant Agency) has received the payments shown above against the respective years on account of services rendered.

(Signature, Name of the Authorized Auditor/ Chartered Accountant)

Name and Seal of the Audit Firm


Date & Place:


Note:


\* The above certificate to be certified by the Statutory auditors/ Chartered Accountant of the applicant agency.

\*\* In case the applicant agency does not have a statutory auditor, it shall provide the certificate from the chartered accountant that ordinarily audits the annual accounts of the applicant.

\*\*\* Relevant financial statement / Annual reports to be enclosed

  
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## Annexure D – Organization's Experience

[Using the format below, provide information on each assignment for which your organization was legally contracted to carry out services similar to category for which you seek empanelment.

Fill up a separate Table for each project. Please show case at least 5 project details executed / under execution in the last 5 years, the project should have successfully run for at least 12 months at a stretch. In case of any deviation in providing the project details, please provide proper justification.]

1	Name of ULB/ BWG	
2	Address of ULB/ BWG	
3	Contact Number of Authority in Charge	
5	Brief Description of project (upto 100 words)	
6	Scope of work of agency	
7	Size of Project in KG	
8	Completed or ongoing	
9	Date of Start & End of project	
10	Photographs of the Project site (Attach)	
11	Waste Report of last one year from the project (Attach)	
12	Signed copy of Work order / Contract with ULB/ BWG (Attach)	
13	Attach the experience certificate issued by the ULB/ BWG	
14	Any other relevant information agency wants to disclose	
15	List of documents Attached 1..... 2..... 3.....	

Place:

Date:

Agency's Company Seal:

Signature of Agency or person duly authorized

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