MUNICIPAL CORPORATION OF DELHI
Health Department
Office of the Director Hospital Administration
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No: 460 /DHA/MCD/2026 **Date:** 02-02-2026

CIRCULAR

Subject: Directive to Provide Cashless In-Patient Department (IPD) Treatment Services to Members of the Scheme "Medical Facilities to Municipal Pensioners/Family Pensioners" and Their Dependents.

Your attention is drawn to the agreement signed between your hospital and the Municipal Corporation of Delhi (MCD), regarding the empanelment of your institution to provide cashless In-patient Department (IPD) treatment services to members of the scheme "Medical Facilities to Municipal Pensioners/Family Pensioners" and their dependents.

The competent authority has been informed of numerous incidents in which beneficiaries under the scheme have reportedly been denied cashless In-Patient Department (IPD) treatment or required to deposit funds prior to admission.

As per the agreement, your hospital is legally obligated to provide cashless In-Patient Department (IPD) treatment to all eligible cardholders of the specified scheme. Non-compliance not only breaches the agreement but also causes considerable hardship and emotional distress to our pensioners, who are primarily elderly individuals relying on these healthcare services.

Please be advised that the Corporation considers non-compliance with the agreement a serious matter. You are hereby instructed to ensure and provide cashless Inpatient Department (IPD) treatment facilities to all valid Card Holders of the scheme without delay, and to respond in writing to this circular confirming your willingness to do so. Failure to comply will compel the relevant authority to impose strict administrative sanctions on your hospital, including immediate de-empanelment and forfeiture of security deposits, without prior notice.

We highly regard our association with your esteemed institution and trust that you will undertake prompt corrective measures to prevent the recurrence of such incidents.

Director Hospital Administration
Municipal Corporation of Delhi

Copy for Information and Necessary Action:

1. All Empanelled Hospitals & Eye Clinics (vide Circular No. 434/DHA/MCD/2024 & 164/DHA/MCD/2024)
2. Additional DHA (Primary Health & Personnel)
3. All CAMOs
4. All In-Charge Pensioners Centres (through CAMOs & MS)
5. In-Charge Medical Cell
6. Director (IT), MCD (please upload this circular to the official corporation website).
7. Office Copy

Copy for Kind Information:

1. OSD to the Commissioner of MCD (for the kind information of the Commissioner)
2. Additional Commissioner (Health)