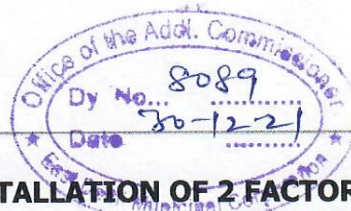


Email



IT Deptt, East DMC
Dy. No 1P-D-1907
Dt... 31/12/21
Commissioner EDMC
Udyog Sadan, Patparganj
Delhi-110002

URGENT: MANDATORY INSTALLATION OF 2 FACTOR AUTHENTICATION FOR ACCESSING EMAIL SERVICES (KAVACH)

Office of the Commissioner
East Delhi Municipal Corporation
E-mail No.: 3208/PSC
Date: 29/12/21

Sat, Dec 25, 2021 02:05 AM

From : mailservices@gov.in
Subject : URGENT: MANDATORY INSTALLATION OF 2 FACTOR AUTHENTICATION FOR ACCESSING EMAIL SERVICES (KAVACH)
To : commissioner-edmc@mcd.nic.in

1 attachment
1. Addl. Cmr-I
2. HOD (IT) HOD (IT)

Dear All,

With immediate effect , installation of 2FA has been made mandatory as per directive from Competent Authority. All users availing the email services from NIC need to use 2FA to access their account.

Users are advised to install the same on their access devices (phone/laptop/desktop) immediately. Please note that if you choose to install Kavach on only one device then please ensure that the device (for instance if you choose to install on the phone) is always available with you as you will need to accept the notification for the access to email to be enabled. Notification will be sent to mobile devices on which the app is installed hence, for ease of use please install on all devices that are used for accessing email services.

You will not be able to access your email through the Web Interface w.e.f 01-Jan-2022 unless you have installed Kavach. After a brief window Kavach will be enabled for IMAP/POP access also. A separate intimation will be sent for the same.

Video tutorial is available on <https://email.gov.in> (after logging in) under the heading "How to Install Kavach App on Android and iPhone" .

The steps to be followed have been enumerated in the enclosed doc also. It's a very simple three step procedure.

For any issues please contact 24x7 NIC Helpdesk **1800-111-555**

Thanks & Regards,
Messaging Administrator
National Informatics Centre
Ministry of Electronics & Information Technology

kavach-installation.pdf (1 to 10 pages)
2 MB

Copy to
1. All HOD's
2. Han for update

K. Venkatesh
04/03/2022